



GUEST DIRECTORY



HOTEL SLON
L J U B L J A N A

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A warm Welcome to the Best Western Premier Hotel Slon!

We are happy to welcome you to our Hotel and we will do our best to make your stay as pleasant as possible. The following information will help you to familiarize yourself with all our facilities. If you have any additional requests or wishes, please do not hesitate to ask our receptionists for assistance. We wish you a pleasant stay!

Gregor Jamnik
General Manager

The elephant story

The elephant is an extraordinary animal hardly ever seen in Europe until public zoos were created (in Vienna in 1779 or in London 1828 for the oldest). Before that, with the legendary exception of Hanibal's was elephants that accompanied his campaign through the Alps, no one had ever seen an elephant on that side of the Mediterranean Sea.

Possessing such an exotic animal as an elephant, tiger, lion or leopard was considered to be a token of wealth and power and the sole privilege of the highest aristocracy.

In 1552, Maximilian II was the Archduke of Austria and about to become the Emperor of the Holy Roman Empire. He was 25 years old and had recently married Mary of Spain. On his way back from Spain, he brought with him one of his wedding presents: an elephant called Soliman. The Sultan Soliman the Magnificent was, at that time, Austria's most terrible enemy. Therefore,

domesticating such a powerful animal named after such a figure was a significant symbol.

Maximilian stopped at the best inn in Ljubljana with his escort and the wonderful animal that tremendously impressed the population. Later, on the site of this inn, the Hotel Slon was built. The memory of Soliman the elephant was still very strong in the city, so the guesthouse and, later, the hotel were named "Slon" (the Slovenian word for elephant).

The origin of the Slon hotel should be set in themed 19th Century (1856 and 1858) when a new hotel building was built. The hotel in that period was renowned for its baths, which were visited by numerous wealthy citizens of Ljubljana. The hotel building lived on for 80 years; it even survived the powerful earthquake of 1895.

In 1937, construction of the new Hotel Slon began, in accordance with the modernist architecture fashion of the 1930s. Crowds of local people came to the construction site to observe the new hotel growing in front of their eyes. When completed, it was said to be the most beautiful and the most modern hotel in Ljubljana.

Best Western Premier Hotel Slon is a member of the Best Western hotel chain which connects over 4700 hotels worldwide. Each Best Western hotel across the globe has its own individual style and character. However, we do share one characteristic: our brand is a guarantee of outstanding quality and standards. Our hotel is privately owned and independently managed to ensure strong focus on personalized hospitality.



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RECEPTION

We are open 24/7. You can reach us at 133.



CHECK-OUT

Before 12 noon

Please, contact the reception for late check-out.



EXPRESS CHECK-OUT

Express check-out: to make sure your check-out runs as smoothly as possible, we are glad to offer you the option of paying in full upon arrival or at least a day prior to your departure. Your invoice can be placed under your room door or sent to you via email. For more information, please contact our reception team, call 133.



INTERNET

Free Wi-Fi service is available in all hotel rooms and common areas. The network BWPSLON will be detected by your device automatically. The network is password-protected and you can find the password on your key sleeve or in your welcome letter.

Instructions for establishing a wireless internet connection:

1. Activate Wi-Fi on your electronic device
2. Select the Wi-Fi network BWPSLON
3. Open the web browser on your device
4. Enter the required information
5. Confirm the connection

Please, contact our reception for any technical assistance.



BREAKFAST

Enjoy our buffet and à la carte breakfast:

Workdays and weekends: 6.30 a.m.-10.30 a.m..

The breakfast room is located on the 1st floor.

Early Express breakfast: If you are departing early, there is an express breakfast available at the reception from 5.30 a.m. Please place your order with the reception team (until 10 p.m. on the evening before departure).

Grab-and-Go breakfast: on the evening before you depart (until 10 p.m.), you can order a Grab and Go breakfast at the reception and it will be waiting for you there in the morning when you depart.



BAR AND RESTAURANT

Coffee shop and lounge bar Zvezda is located on the ground floor of the hotel.

Bar Kavarna Zvezda, opening hours:

Monday - Wednesday: 8:00 - 22:00

Thursday - Saturday: 8:00 - 23:00

Sunday, holidays: 10:00 - 20:00

The hotel restaurant is currently closed.

We invite you to visit the lobby bar Zvezda, where a selection of hot and cold dishes is also available.

For an excellent lunch or dinner in the city, we recommend the following renowned restaurants:

Jaz by Ana Roš 150 m 2 min

Čopova ulica (knafljev prehod) 5a, 1000 Ljubljana
 +386 1 5476 662

Restaurant As Aperitivo 150 m 2 min

Knafljev prehod 5a, 1000 Ljubljana
 +386 1 425 41 68

Restaurant Pen Klub 400 m 5 min

Tomšičeva ulica 12, 1000 Ljubljana
 +386 41 366 249

Restaurant Strelec 1,1 km 20 min
Ljubljana castle

Grajska planota 1, 1000 Ljubljana
 +386 31 687 648



MINIBAR

The minibar offers alcoholic and non-alcoholic beverages, mineral water and snacks.



ROOM SERVICE

Treat yourself to a delicious meal in the privacy and comfort of your room. Check the in-room menu for the offer. A service charge of 7 € per order will be added to the bill.

Breakfast packages: every day between 6:30 a.m. and 11:00 a.m.

All-day menu: from Monday to Saturday between 11:00 and 21:00 (last order at 20:45), on Sundays between 11:00 and 20:00 (last order at 19:30).

To order, please call the reception at no. 133.



COFFEE and TEA

Free coffee and tea are available in the room. To prepare them, use the water heater.



WATER HEATER INSTRUCTIONS FOR USE

1. Pour water into the jug between the minimum and maximum volume allowed and close the lid.
2. Turn on the heater using the red switch under the handle until the red indicator turns on.
3. Once the water reaches the boiling point, push the red switch upwards and turn off the machine, so that the red indicator light switches off.
4. Pour the water into a mug and prepare your beverage. The jug is only intended for heating up water and should not be used for preparing beverages.



COMPLIMENTARY WATER

We have prepared a bottle of water in your room as a sign of welcome.



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WAKE-UP CALL

You can order a wake-up call at the reception by calling 133.



DID YOU FORGET SOMETHING?

If you need toiletries and other accessories such as a dental kit, a shaving kit, a ladies' kit, a comb or a face towel, please contact the reception. You will find a sewing kit in your room.



NORMAL HOTEL SERVICES

Services such as extra towels, extra clothes hangers, electrical adaptors with different types of plugs, telephone chargers etc. are available free of charge, please contact the reception team.



BATHROBE AND SLIPPERS

To receive an additional bathrobe and slippers, contact the reception.



PILLOW CHOICE

Would you like an orthopaedic or an anti-allergy pillow? You can choose between different options that can be ordered from the reception.



IRON and IRONING BOARD

Available free of charge. Please, contact the reception.



LAUNDRY and IRONING SERVICE

The laundry and ironing service is available from Monday to Friday. Order the service at the reception. You can find the laundry bag and the relevant form in the wardrobe in your room.



DRY CLEANING

Order the service at the reception.



AIR CONDITIONING

All our rooms offer air-conditioning.



PARKING GARAGE

Parking garage is located near the hotel. Your vehicle will be parked by our staff. To book a parking spot, please contact the reception.



FITNESS

Fitness is located on the 2nd floor. It is open 24/7, entrance is free.



SAUNAS AND MESSAGES

Enjoy our Finnish and steam sauna, located on the 2nd floor and open every day between 14:00 and 21:00. To reserve an appointment outside opening hours, call the reception at least 20 minutes before your visit. Entry for guests is free.

To book a massage and inspect the offer, contact the reception team.



LAPTOP TO BORROW AT THE RECEPTION

There is a laptop with internet access available at the reception that you can use in the lobby area free of charge (limited time). To book the computer, please call 133.



PRINTING, SCANNING, FAX AND COPYING

Available 24/7 at the reception.



NOTEPAD & PEN

Please turn to the reception for notepads and pens.



LUGGAGE ASSISTANCE

Luggage transfer is available 24/7; please, call the reception for help.



RENT-A-CAR

If you wish to rent a car, contact the reception and we will be happy to assist you with the reservation with our partners.



CHILD CARE

If you wish to book child care, please contact the reception at least one day in advance.



SHUTTLE and TAXI service

If you wish to reserve a shuttle or a taxi transfer to the airport or another location, please contact the reception.



EXCURSIONS

To reserve a daily excursion, please contact the reception.



SAFE

The safe for storing valuable documents is in your room, and you can also use the hotel safe. The hotel is not responsible for any objects not stored in the safe.



TV CHANNELS

We offer multiple TV channels in different languages; the full list is available on your TV set.



LUGGAGE STORAGE

Available 24/7 free of charge. If you wish to store your luggage after checking out, please contact the reception.



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EMERGENCY ASSISTANCE

For emergency medical assistance, call our reception desk at 133.

Firefighters and paramedics: 112

Police: 113



MAIL: You can leave your mail at the reception.



FIRE ACTION NOTICE

In the event of a fire:

- Call the reception at 133.
- Close the windows and doors in your room.
- Read the fire action notice in your room, which indicates the emergency exits.

• Leave your hotel room immediately, using the designated stairs and emergency exits.

Follow the instructions in your room about fire safety and emergency exits. Hotel hallways are equipped with manual alarm systems and smoke detectors. Break the glass and activate them in case of fire. Emergency exits are indicated on each floor and lead to the ground floor.



PAYMENT POLICY

We accept cash, payment via Alipay mobile app and VISA, AMEX, DINERS, MASTERCARD, CUP, VPAY and MAESTRO credit cards. Please, settle your bill every 3 days.



CONFERENCE FACILITIES

There are five conference halls located on the 1st floor or our hotel, which can host up to 250 guests. If you would like to reserve our facilities for your event, please contact the reception.



RESERVATIONS AT YOUR NEXT DESTINATION

We will be happy to assist you in booking a reservation with any Best Western hotel at your next destination.



TELEPHONE

Reception, restaurant, bar: 133

Call to another room: enter the room number

Price of a call to a fixed number in Slovenia: EUR 0.05
EUR per minute

Price of calls to a mobile network in Slovenia and calls abroad: EUR 0.80 per minute

External call: press "0" and enter the number you wish to call once you hear the signal

Local call: press "0" and enter the number you wish to call

International call: press "0", enter the country code, the area code and the number you wish to call

To make a call using a credit card or to call a free number, please contact the reception

The expense will be added to your hotel bill automatically.

COUNTRY CODE NUMBERS:

Albania.....	00355
Australia.....	0061
Austria.....	0043
Belgium.....	0032
Bulgaria.....	00359
Bosnia and Herzegovina.....	00387
Cyprus.....	00357
Check Republic.....	00420
Montenegro.....	00382
Denmark.....	0045
Estonia.....	00372
Finland.....	00358
France.....	0033
Greece.....	0030
Croatia.....	00385
Ireland.....	00353
Iceland.....	00354
Italy.....	0039
Israel.....	00972
Japan.....	0081
Canada.....	001
China.....	0086
Latvia.....	00371
Lithuania.....	00370
Hungary.....	0036
Macedonia.....	00389
Germany.....	0049
the Netherlands.....	0031
Norway.....	0047
Poland.....	0048
Portugal.....	00351
Romania.....	0040
Russia.....	007
Slovakia.....	00421
Serbia.....	00381
Spain.....	0034
Sweden.....	0046
Switzerland.....	0041
Turkey.....	0090
Ukraine.....	00380
Great Britain.....	0044
USA.....	001



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